

Frequently Asked Questions for OLLI Travelers:

- 1) **Do we tip the bus driver.... or the tour escort?** - *The tip for the bus driver and the tour escort is included in the price of your trip.*
- 2) **Are meals included?** - *This may vary. Information about whether the meal for each trip is included is listed in the flyer and the OLLI Brochure on the Travel Page.*
- 3) **Is there a restroom on the bus?** – *Yes*
- 4) **Do they have bottled water on the bus?** – *No. If you want a beverage on the bus, you must bring your own. Alcohol is not allowed.*
- 5) **How can I find someone to go with or a roommate?** – *We will try to arrange a gathering of people who have informed us they are looking for a roommate or someone to travel with. In order to be included, please leave your name, contact information (phone and e-mail if applicable) with a note saying “Need Roommate” (or travel companion) on a piece of paper and place it in the TRAVEL SUGGESTION BOX (on the information table). When we see there are enough people interested, we will arrange a time and place for a meeting of all interested and contact you about it. If not enough are interested to form a meeting, we will also contact you.*
- 6) **Is there assigned seating on the bus?** – *No, there is no assigned seating.*
- 7) **How do I register for a trip? Is there an office or person at UCONN?** – *Information for how to register is on the flyer for the trip and on the Travel Page of the OLLI Brochure. Registration is only through the tour company, not through UCONN.*
- 8) **Can I leave personal items (such as clothing or books) on the bus when we are at a travel destination?** – *Yes, you may bring personal items and safely store them on the bus. The bus is locked while it is parked.*
- 9) **Can I bring snacks or something to drink on the bus?** - *Snacks and non-alcoholic drinks are allowed. Purchases of alcoholic beverages (such as wine) may be stored to take home.*

- 10) **Where do we get the bus?** – *Most of our trips leave from St. Anthony/DOT Commuter Parking Lot in Prospect, CT on Rt. 69. The departure point is always listed on the flyer for any trip.*
- 11) **Can I leave my car overnight? Will it be ticketed?** – *DOT rules and regulations state that cars can stay for 48 hours.*
- 12) **I need to bring my walker, rollator/etc. with me to get around once I get to where we are going. Can I take it on the bus?** - *Upon registration, please inform the Travel Company of any special needs you may have. They will assess the situation for you. *It will be required for you to bring a travel companion to help you if you need assistance during the trip.*
- 13) **Is there wi-fi on the bus?** – *There is wi-fi on the bus.*
- 14) **Are there electrical outlets on the bus so I can recharge my phone?**
– *No*
- 15) **I have to take medication. Can I bring a small cooler?** – *Yes. Also, if you take medication, please carry a list of your medications, the name of your doctor, and an emergency contact name with you.*
- 16) **Is a guest or non-member allowed?** – *Yes. Non-members pay an additional surcharge for the trip which will be listed on the flyer and in the OLLI Brochure on the Travel Page.*
- 17) **Can I visit with friends or relations who live in the vicinity of the trip during the time frame of the trip?** – *There is a possibility that you may. Please check with the Travel Company when registering. There are certain guidelines that have to be followed. The final decision is up to the Travel Company.*
- 18) **Are there any age limitations to go on the trip?** – *The pace and interests of OLLI trips are geared to adults.*
- 19) **Do I have to pay when I register?** – *For day trips the full payment for the trip should be sent to the Travel Company right away after registering. For Overnight trips there is an Initial Deposit Date, Initial Deposit Amount, and a Final Full Payment Date that are all listed on the flyer for the trip.*
- 20) **When do I need to register** – *It is suggested that you register **as soon as possible for both Day Trips and Overnight Trips.** This is very important. If there is not a minimum number registered for a trip by a*

certain period before the trip, the seeming lack of interest will cause the Travel Company to cancel their reservations at that point in order to get refunds. This means that a trip might be cancelled if the majority of people wait until the last minute to register. However, if the minimum number of registrations has already been reached for a Day Trip, registrations will still be accepted up to a few days before that trip. The Minimum Number is listed on the flyers for all trips.

21) How will I know if my trip has been cancelled? – The Travel Company giving the trip is responsible for contacting any people in a timely fashion who have registered for that trip if it is being cancelled for any reason. This is one of the reasons that you give your contact information to them when you register.